MS Teams vs. Webex: Audio Conferencing Features		
Feature	MS Teams	Webex
Basic Audio Conferencing	✅	✅
Dial-in Numbers	✅ Local and International	✅ Local and International
Toll-free Numbers	Not supported by default.	Not supported by default.
Call Controls (Mute, Hold, etc.)	✅	✅
Caller ID	✅	✅
Call Recording	✅ (Cloud Recording)	✅ (Cloud Recording)
Transcription	✅ (Live captions available)	✅ (Live captions available)
Noise Suppression	✅	✅
Music on Hold	✅	✅
Meeting Lobby	✅	✅
Integration with other tools	✅	✅
Mobile App Support	✅	✅
Desktop App Support	✅	✅
Key Differences		
Integrations: MS Teams seamlessly integrates with the Microsoft 365 suite, while Webex integrates well with other Cisco collaboration tools and other 3rd party tools.		
Overall		
Both MS Teams and Webex provide robust audio conferencing features suitable for most businesses.		

Note: Solution features subject to change at any time.