

TDM

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What's Happening – Initial Driver

- FCC Announcement – August 2022.
- US Telecom companies no longer required to provide copper landline services:
 - Provide legacy phone service, such as POTS and Centrex lines.
 - Now being replaced by fiber and mobile networks.
- Terminating equipment supporting legacy copper landline services will be decommissioned through various Wire Center Turndown Projects:
 - Some TDM services may no longer be available for ordering and your business needs will be directed toward next-gen solutions.
- Customers with expired contracts, who have not selected and transitioned to an alternate solution, will see a substantial price increase on their TDM services, no matter their provider:
 - Existing TDM services contract with AT&T expires December 2025.
 - Replacement services available via 725T – SIP Trunking Services Contract.

What's Happening – AT&T

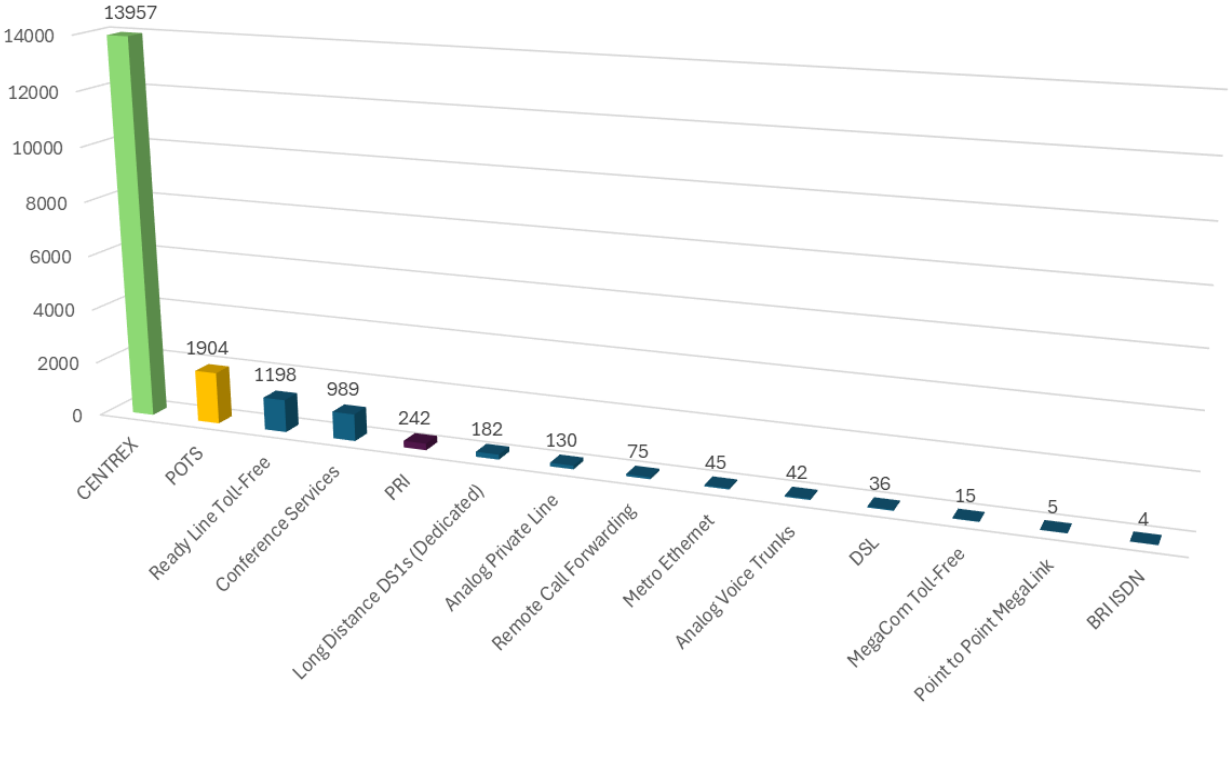
- **What:** Shut down of the legacy networks in specific wire centers supporting various services.
 - All wire centers across North Carolina:
 - 1 – Swannanoa decommissioning December 2024.
 - 32 – Wire centers decommissioning December 2025.
 - Remaining 110 wire centers decommissioning in 2026 and through 2H27.
 - Does not remove Fiber in these locations.
- **Why:** Transition off all legacy services in a wire center
- **Who:** All customers with subscribed legacy services in the affected wire centers
- **When:** Timeline will vary by priority wire center groups following a rolling timeline.

What's Happening – NCDIT and AT&T

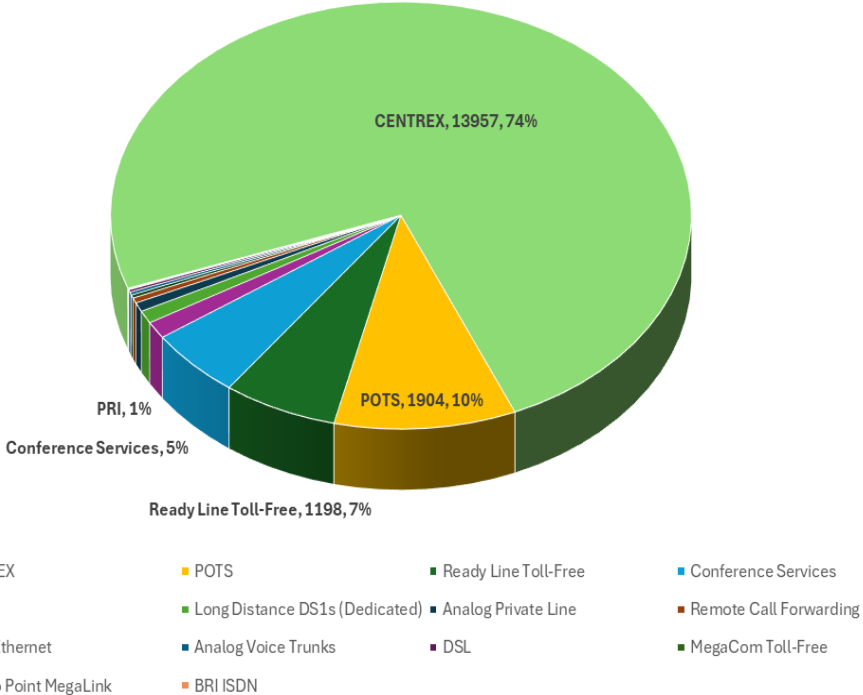
- Currently reviewing AT&T service data extracts to determine impacted NCDIT billed customers.
- Working with identified NCDIT billed State Agency and Non-State Agency customers affected by the Swannanoa Wire Center Turndown Project.
- The NCDIT TDM Sunset Program:
 - Professional Services engagement partnership with AT&T.
 - Assist all NCDIT billed customers impacted by the Wire Center Turndown Projects through 2025.

Overall Project Scope

Agency and Non-Agency AT&T Legacy Services Billed by NCDIT

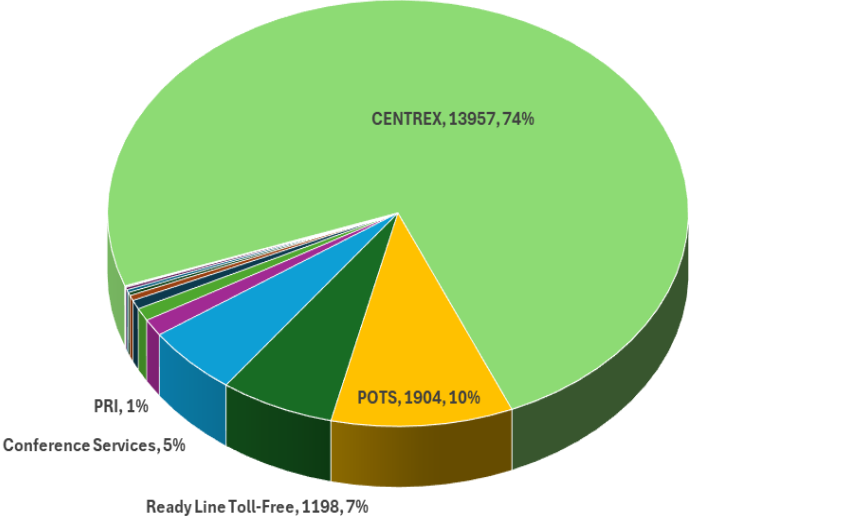


Agency and Non-Agency AT&T Legacy Services Billed by NCDIT



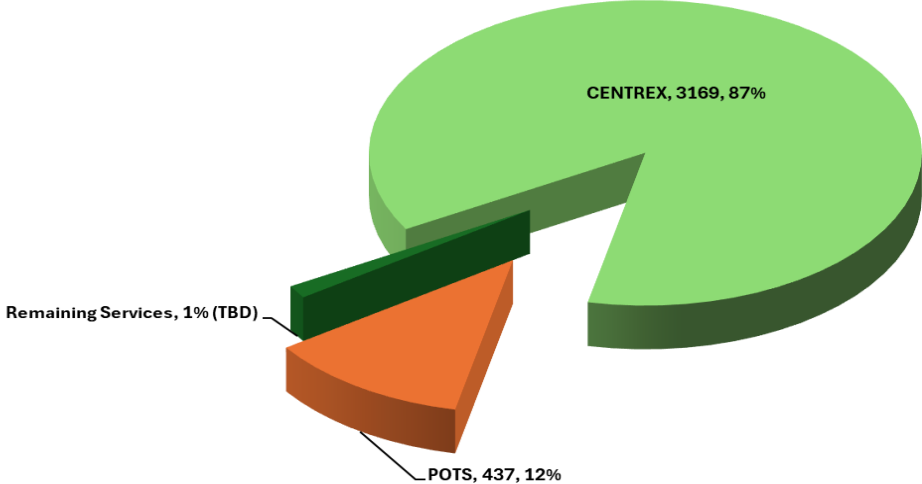
Overall Scope

Agency and Non-Agency AT&T Legacy Services Billed by NCDIT



Local Gov Scope

AT&T Local Government Services Billed by NCDIT



- CENTREX
- POTS
- Ready Line Toll-Free
- Conference Services
- PRI
- Long Distance DS1s (Dedicated)
- Analog Private Line
- Remote Call Forwarding
- Metro Ethernet
- Analog Voice Trunks
- DSL
- MegaCom Toll-Free
- Point to Point MegaLink
- BRI ISDN

- Approximately 1,100 Sites

Next Steps

- Be on the lookout for continued communications from NCDIT and telecom providers.
- Work with NCDIT TDM Project Team and telecom providers on all phases of transition:
 - Inventory existing telecom services and determine continued need.
- Key Takeaway: Customers with expired contracts, who have not selected and transitioned to an alternate solution, will see a substantial price increase on their TDM services, no matter their provider:
 - Existing TDM services contract with AT&T expires December 2025.
 - Replacement services available via 725T – SIP Trunking Services Contract.



- NCDIT TDM Sunset Questions:

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Thank You

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