

# TDM

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# What's Happening – Initial Driver

- FCC Announcement – August 2022.
- US Telecom companies no longer required to provide copper landline services:
  - Provide legacy phone service, such as POTS and Centrex lines.
    - Now being replaced by fiber and mobile networks.
- Terminating equipment supporting legacy copper landline services will be decommissioned through various Wire Center Turndown Projects:
  - Some TDM services may no longer be available for ordering and your business needs will be directed toward next-gen solutions.
- Customers with expired contracts, who have not selected and transitioned to an alternate solution, will see a substantial price increase on their TDM services, no matter their provider:
  - Existing TDM services contract with AT&T expires December 2025.
  - Replacement services available via 725T – SIP Trunking Services Contract.

# What's Happening – AT&T

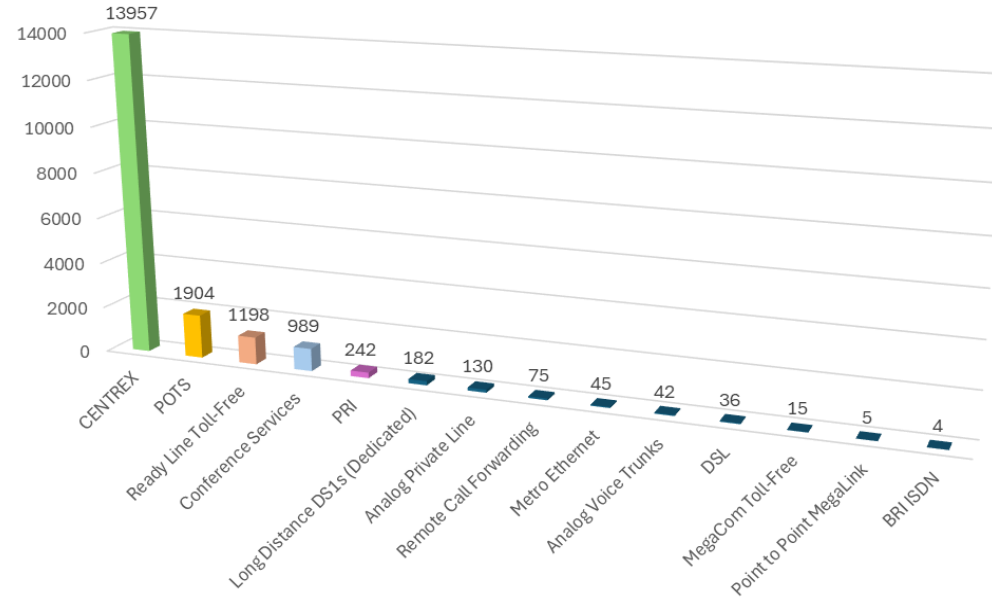
- **What:** Shut down of the legacy networks in specific wire centers supporting various services.
  - All wire centers across North Carolina:
    - 1 – Swannanoa decommissioning December 2024.
    - 32 – Wire centers decommissioning December 2025.
    - Remaining 110 wire centers decommissioning in 2026 and through 2H27.
  - Does not remove Fiber in these locations.
- **Why:** Transition off all legacy services in a wire center
- **Who:** All customers with subscribed legacy services in the affected wire centers
- **When:** Timeline will vary by priority wire center groups following a rolling timeline.

# What's Happening – NCDIT and AT&T

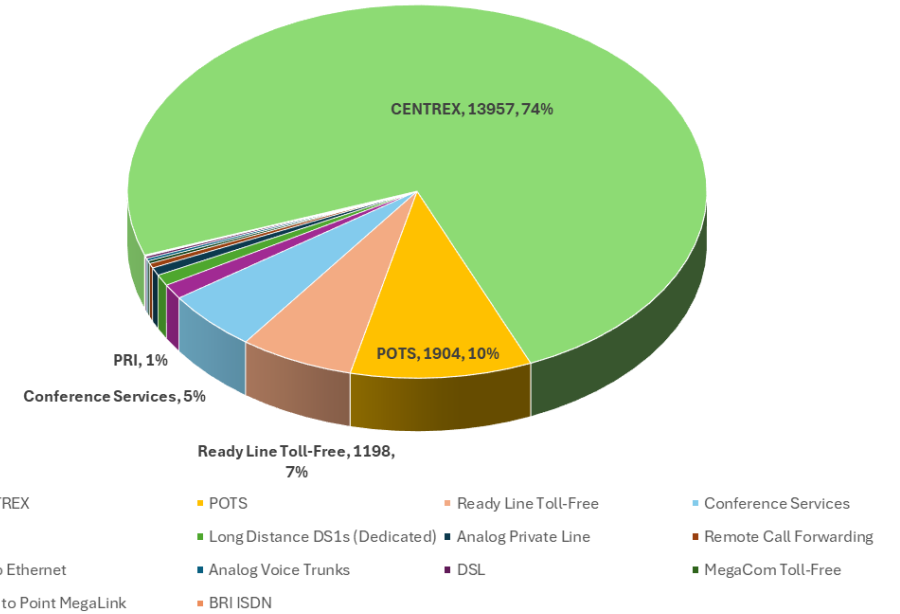
- Currently reviewing AT&T service data extracts to determine impacted NCDIT billed customers.
- Working with identified NCDIT billed State Agency and Non-State Agency customers affected by the Swannanoa Wire Center Turndown Project.
- The NCDIT TDM Sunset Program:
  - Professional Services engagement partnership with AT&T.
  - Assist all NCDIT billed customers impacted by the Wire Center Turndown Projects through 2025.

# Overall Project Scope

Agency and Non-Agency AT&T Legacy Services

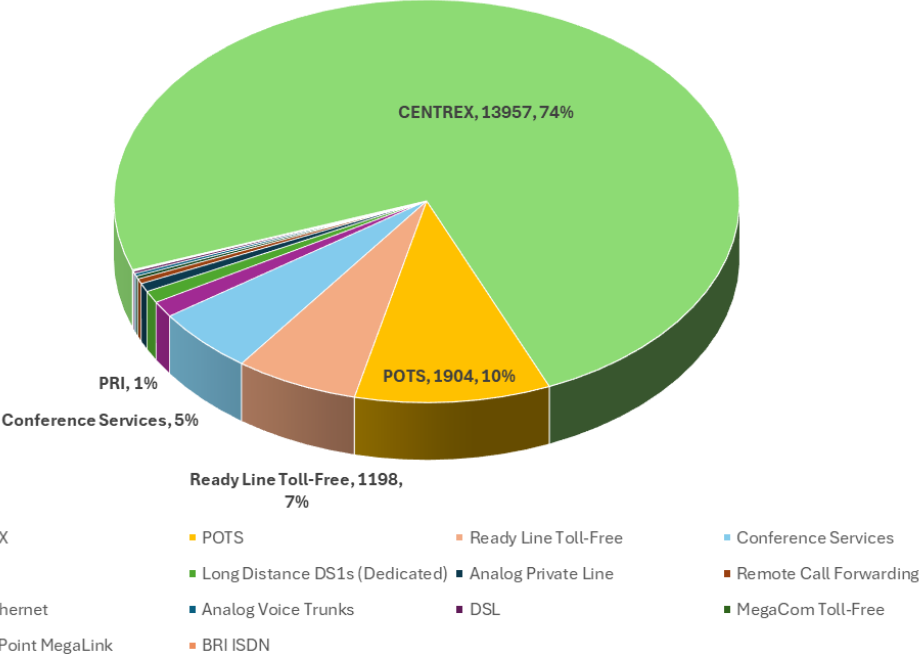


Agency and Non-Agency AT&T Legacy Services Billed by NCDIT



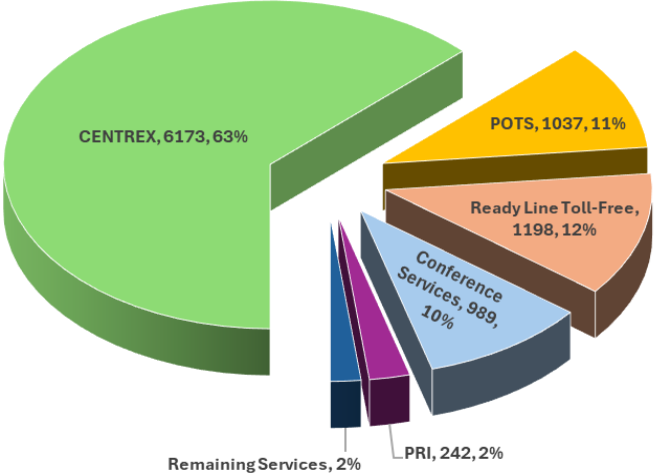
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Agency and Non-Agency AT&T Legacy Services Billed by NCDIT



# Agency Scope

Agency AT&T Legacy Services



- Over 1,200 Sites

# Next Steps

- Be on the lookout for continued communications from NCDIT and telecom providers.
  - Costs
  - Emergency Services RFP
  - Teleconferencing
- Work with NCDIT TDM Project Team and telecom providers on all phases of transition:
  - Inventory existing telecom services and determine continued need.
- Key Takeaway: Customers with expired contracts, who have not selected and transitioned to an alternate solution, will see a substantial price increase on their TDM services, no matter their provider:
  - Existing TDM services contract with AT&T expires December 2025.
  - Replacement services available via 725T – SIP Trunking Services Contract.



- NCDIT TDM Sunset Questions:

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# Thank You

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